



SHADE SAIL CARE INSTRUCTIONS

To maximize the performance of your Shade Sail, it is important to maintain it well. Here are some pointers on how to properly care for your shade sail:

MAINTENANCE

- Every couple of weeks check the fixings are tensioned correctly to avoid wind damage.
- Clean your Shade Sail regularly (see below).
- Remove your shade sail in autumn for the winter period, unless it has been specifically designed as a bespoke, year-round installation. We recommend two people taking down the Shade Sail to prevent it from being damaged in the process. Store your Shade Sail inside a bag in a cool, dry place
- Avoid exposing your shade sail to petrol, oils, and other petroleum fractions.
- When reinstalling your shade sail, make sure it is properly tensioned – see our “Installation Guidelines”.

WASHING AND CARE

Dirt pollution, bird droppings, and fallen leaves will accumulate over time, so give your Shade Sail a thorough cleaning at least once a year. It may be cleaned at any time using a solution of mild detergent alternatively a product called *Wet and Forget* is available.

1. Apply the solution with a sponge or a soft brush.
2. Let the solution stand on the fabric for 10 minutes and
3. Rinse thoroughly with low pressure water. If required, scrub gently with a soft brush.

REPAIRS

Exposure to all manner of environmental factors such as UV, heat, water, rain, and wind, makes your Shade Sail susceptible to damage, and over time the fabric will age and potentially become damaged. One of the first items to degrade will be the stitching as these are the smallest fibres, and tears can occur. Kemp Sails offer a winter service that includes re-stitching and patching– contact us for details of this.

WARNINGS

- **DO NOT** use a stiff brush or scourer, high pressure water or the washing machine to clean your Shade Sail. These will damage individual fibres of the fabric and dramatically shorten usable lifespan.
- **DO NOT** use harsh chemicals, acids or alkalis, agricultural chemicals or pesticides, or substances that contain bleach, sulphur, metal salts, metal oxides, or halogens to clean it. These chemicals can react unfavourably or destroy your shade sail's UV stabilizers, both of which reduce its life.
- **WARNING:** Our Shade Sails are not designed to withstand extreme weather conditions as these can damage your fixings or even tear your Shade Sail apart. This is why we recommend you remove your Shade Sail temporarily whenever destructive weather conditions are likely to happen.
- **WARNING:** Fire is extremely hazardous around Shade Sails. The fabrics are not self extinguishing and can ignite if hot embers fall on them, so we advise that barbeques or bonfires are placed well away, or you remove your Shade Sail entirely when you light them

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